

MultiLine news

1. login screen

- home page

The homepage has a new look, is larger and offers more opportunities to better inform you. Now you can also see messages from your bank on the MultiLine home page.

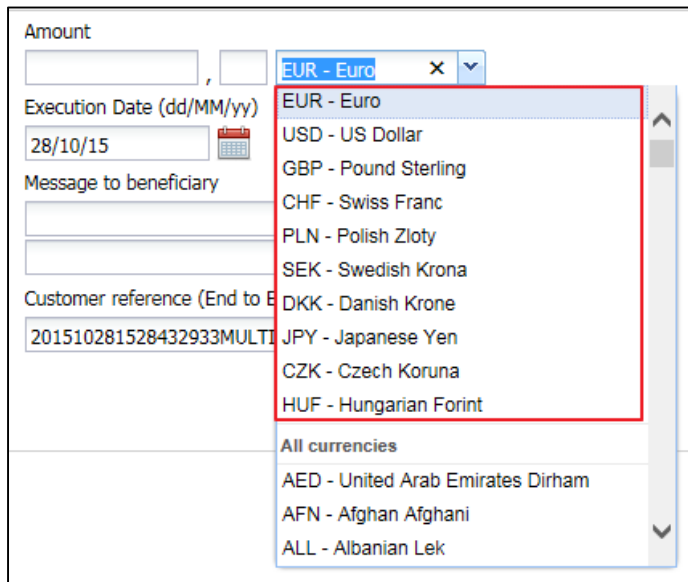
The language change is facilitated directly from this page rather than from the "Preferences" screen

The screenshot displays the MultiLine home page interface. At the top left, the 'MULTILINE' logo is visible. A navigation bar at the top right includes a user profile icon, a 'Logout' button, and language selection options for 'fr' and 'de'. The main content area is divided into several sections:

- News Section (16 Oct):** Titled 'MultiLine V2.10 update available!', it contains three bullet points: 'New look', 'Certificate expiration', and 'New MultiLine middleware'. Below this is a section for '15 Sep' titled 'Cybercrime is everywhere!' with a list of security tips and a link for more information.
- Contract Profiles:** A section titled 'Choose a contract profile' with a dropdown menu showing options like '6001', '6011', '6047', and a long alphanumeric code. Below this is an 'eAdmin' button and a list of links: 'Contract profiles', 'Download area', and 'Online help'.
- MultiLine Helpdesk:** Provides contact information: Phone: (+352) 26 588 588, Fax: (+352) 26 588 585, and operating hours. It also includes an email address: helpdesk@multiline.lu.
- Welcome Message:** A red banner that says 'Welcome on the new entry page!'.
- Bank Information Links:** A vertical list of links for various banks: 'Information BCEE', 'Information BIL', 'Information POST', 'Information ING', 'Information SGBT', 'Information BGL', 'Information BLUX', and 'Information Raiffeisen'.

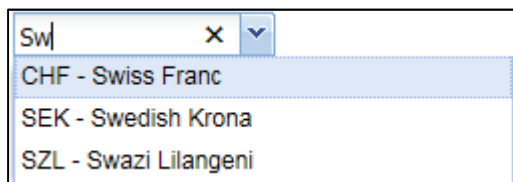
2. Entering payments – Transactions

- When you choose a **currency** for a payment, you first get displayed a list of the **10 most common currencies**. You can select the desired currency faster and you do no longer have to browse each time the entire alphabetical list of currency.



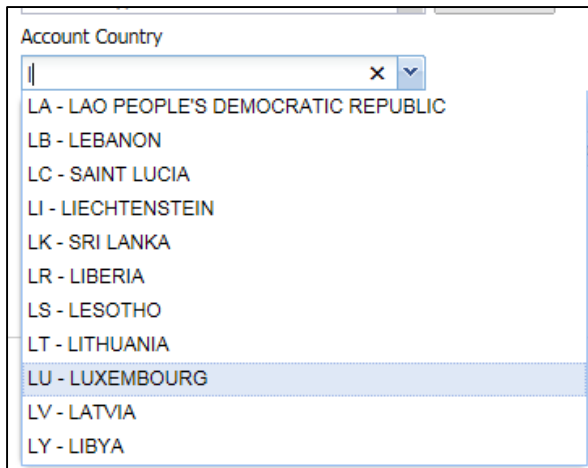
The screenshot shows a payment form with several fields: Amount, Execution Date (dd/MM/yy) set to 28/10/15, Message to beneficiary, and Customer reference (End to B) set to 201510281528432933MULTI. A dropdown menu is open for the currency selection, showing a list of 10 common currencies: EUR - Euro, USD - US Dollar, GBP - Pound Sterling, CHF - Swiss Franc, PLN - Polish Zloty, SEK - Swedish Krona, DKK - Danish Krone, JPY - Japanese Yen, CZK - Czech Koruna, and HUF - Hungarian Forint. Below this list is an option for 'All currencies' followed by AED - United Arab Emirates Dirham, AFN - Afghan Afghani, and ALL - Albanian Lek. The 'EUR - Euro' option is currently selected and highlighted.

- We have also improved the **search function**. As soon as you type the first few letters of a currency, you see all possible currencies beginning with those letters.
Example: you can just enter Czech ... for the Czech koruna, without knowing the code CZK.

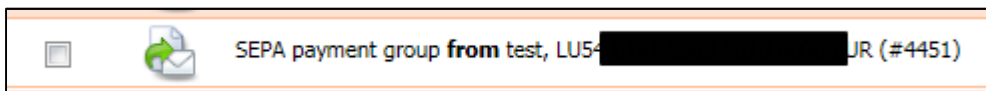


The screenshot shows a dropdown menu for currency selection with the text 'Sw' entered in the search field. The dropdown list displays three results: CHF - Swiss Franc, SEK - Swedish Krona, and SZL - Swazi Lilangeni.

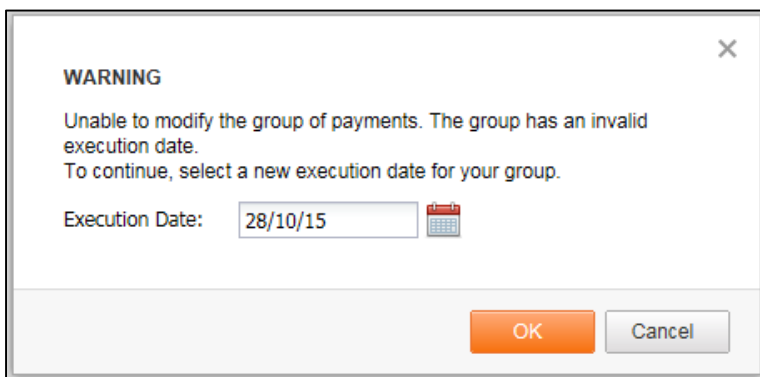
- The search function of a country is more efficient, too. As soon as you type the first few letters of a country, all countries beginning with those letters appear. Example: Just type L ... to find Latvia.



- The standard designation for payments and SEPA Direct Debits groups is more explicit. Before the name to create a payment group was 'SEPA payments group (#4451)'. Today, the name is 'SEPA payment group [Alias, account number, currency (ID)]' .
You can always easily change the name of a group of payments or SEPA Direct Debits by clicking the group name.



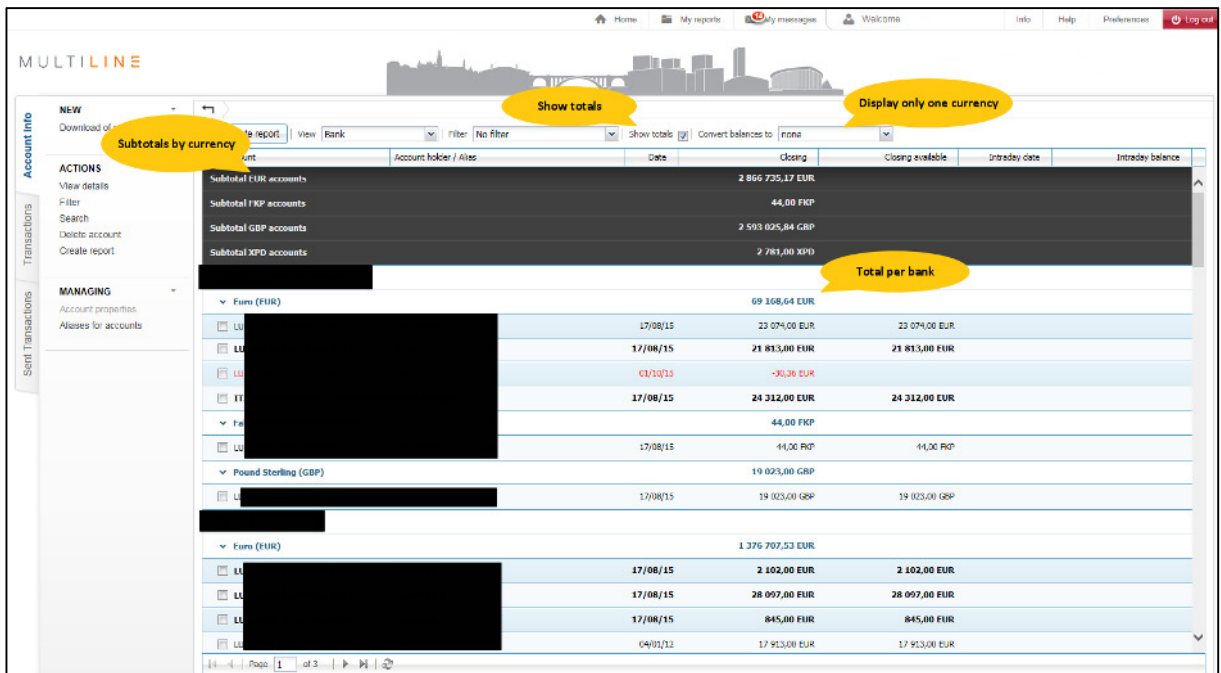
- It is now possible to **quickly change the execution date in a group of payments or SEPA Direct Debits already created**. This responds to the request of many customers who make changes in a group of existing payments. Changing a memo date that has expired, resulted in error messages for all payments of a group. The customer then had to adjust each payment manually. This tedious thing is now past. One small screen asks you to enter a new execution date.



3. Account info

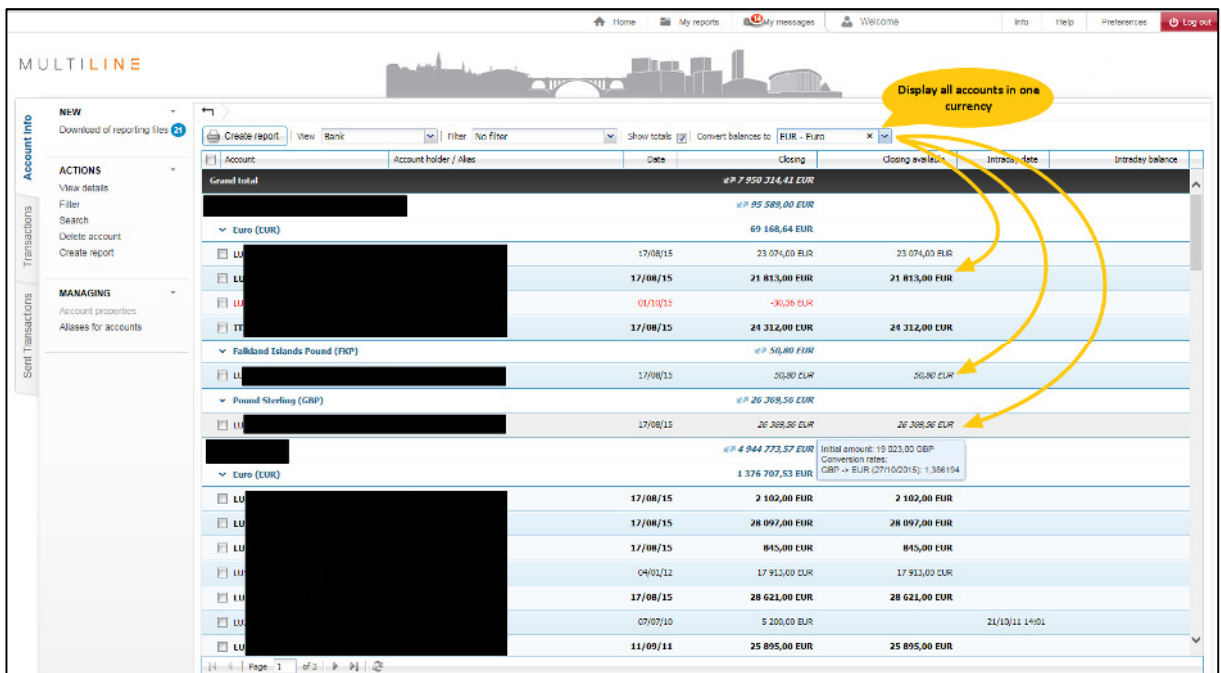
- **Display of totals and subtotals**

Using MultiLine on your PC, you can view the (sub)-totals and reproduce the balances of all accounts by bank and by currency.

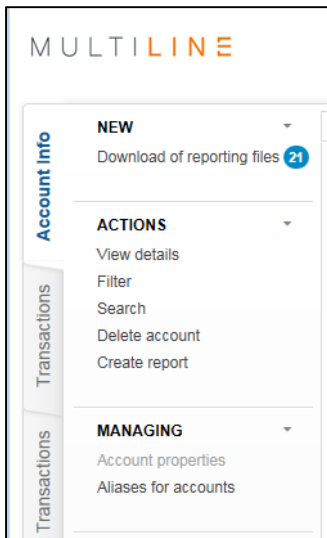


- **Display in one currency**

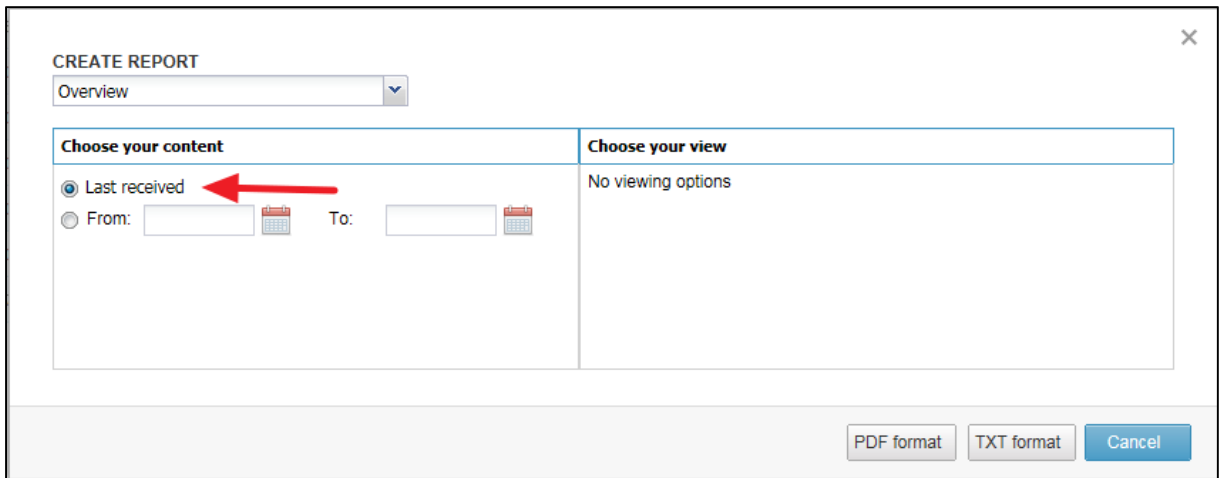
It is also possible to perform a currency conversion of the balances of all accounts to a currency of your choice on your PC. A concrete example: you want to quickly check the remaining amount on a specific account and perform a currency conversion to sterling Pounds in order to pay a British supplier. Exchange rates in MultiLine are mentioned only indicative and not live. The exchange rate of the common currencies is updated daily. In addition, this information is always clearly stated in MultiLine.



- A counter shows the number of reports that remain to download (21 in this example)



- **Intraday balance and the date and time intraday are now visible in your global reports.** Select ' Overview ' ' Last received '. An additional column appears with the intraday date and time of return and intraday balance (both TXT to PDF format). Additional columns are not displayed in the PDF format, if there is no intraday data available.



MULTILINE

Balances

28/10/15 15:54

Account number	Account holder	Date	Statement	Opening balance	Total debits	Total credits	Closing balance	Closing Available	Intraday date	Intraday balance
LU [REDACTED]	[REDACTED]	25/08/15	1006	30 746,00 EUR	-17 716,00 EUR	0,00 EUR	23 119,00 EUR	23 119,00 EUR	19/10/15 16:10	29 803,00 EUR EUR

- **Reports and report files**

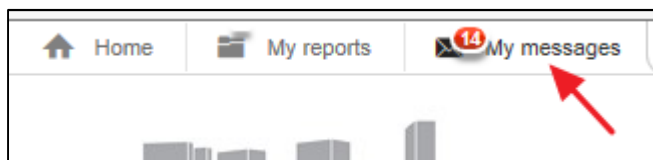
You can now schedule balances reports in order to systematically dispose the next morning at 8:00.

4. SEPA Direct Debit Files

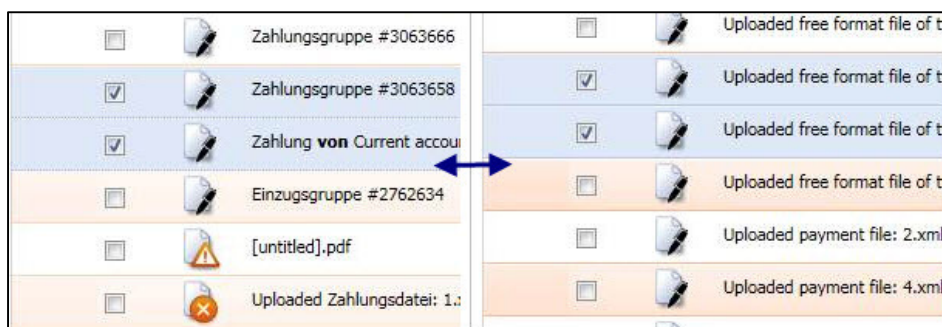
SEPA Direct Debits Files that are downloaded to be sent to the bank are subject to enhanced validation on the redemption date (field 'RequestedCollectionDate'). This is the date on which the amount of the creditor's claim is debited from the account of the debtor. The minimum period between the date of shipment and the date of collection required depends on the type of direct debit (B2B or CORE) and Sequence Type (FRST , OFA RCUR , FNAL) . The correct collection date must be mentioned in the file, otherwise the operation will be rejected by the bank or manual intervention will be required.

5. Miscellaneous

- In *My messages* the messages of more than 3 months are automatically removed.



- The new screens are even more efficient mainly due to a more powerful **contrast** in the menus of several screens (on the left: the current screen – on the right: screen as per 15 November 2015)



- **Remove of the creditors Management screen in the Transactions tab:** With the entry into force of the SEPA, these screens are no longer needed; so they have been removed.
- On the **Preferences** screen, it is now **compulsory to indicate an email address**. If you have not already done so, you will be asked to introduce an email address now when you click on 'Preferences'. This information is necessary to invite you to sign payments. Always use a personal email address, do not use an address of info@.